



Position Title: Submarine Tour Guide **Department:** Retail Operations
Reports To: Submarine Supervisor **Location:** OMSI Museum – Water Ave

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Position Summary: Submarine Tour Guides provide tours of the USS Blueback, a diesel-electric submarine of the Barbel class, launched in 1959. It was one of the first subs to have a “teardrop-shaped” hull, and it was the last non-nuclear submarine in the U.S. Navy, decommissioned in 1990. It was brought to OMSI in 1994 and is open for organized tours during daylight hours when OMSI is open. Detailed training related to these tours and safety protocols will be provided to volunteers. *** Please note that you will have to complete 8 hours of Submarine Queuing before starting this position. Read [Submarine Queuer Position Description](#)**

Essential Duties and Responsibilities:

- Lead interpretive tours with guests on the USS Blueback submarine.
- Develop a complete and thorough understanding of the USS Blueback and its subsystems.
- Perform maintenance and administrative tasks as needed.
- Provided quality customer service to visitors and perform crowd management duties, acting as a ticket-taker, as needed.
- Master all boat safety and emergency procedures.
- Utilize a 2-way radio to communicate with staff regarding the number of tour guests and arrival times.
- When necessary, encourage parties to adhere to OMSI’s safety protocols, including social distancing and wearing protective face coverings.

Knowledge and Skills:

- Interest in supporting the USS Blueback or submarine science education. Strong communication, public speaking and customer service skills.
- Comfortable speaking to 1-14 tour guests with the use of a microphone.
- Foreign language skills or naval background highly desirable.
- Able to listen to and communicate with people of diverse backgrounds, education levels, and ages.
- Ability to work independently as well as part of a team.
- Able to maintain a calm and cheerful demeanor in a variety of atmospheres.

To apply, complete the [Registration Form](#) or for more information contact Volunteer Engagement at 503 797 4513 or Volunteer@omsi.edu



Oregon Museum of Science and Industry

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- Dependable and punctual.
- Must present a professional appearance.
- Willing to follow OMSI rules and procedures, supporting OMSI's commitment to safety and accessibility.

Schedule and Support:

- Shift Times: 9:30 to 1:30 pm or 1:30 to 5:30 pm
- Minimum number of hours: 8 hours per month, 4 hours per shift
- Minimum age: 18 years
- Attend the following trainings or classes provided by OMSI:
 - Volunteer Orientation
 - Emergency Protocols
 - Customer Service training
 - Role Specific training

Volunteer Benefits:

- Training opportunities and a lifelong learning experience.
- Admission for the volunteer to the museum exhibits and attractions based on availability.
- An OMSI Family Membership upon completion of 50 hours of volunteer service. Discounts in the OMSI Science Store and on-site restaurants based on availability.
- The opportunity to meet many new people and learn more about OMSI.

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