

OMSI Membership FAQs

Can I apply general admission tickets toward a membership?

Yes! When you visit OMSI and pay for general admission tickets, you can apply the general admission portion of the cost of those tickets toward a membership. You can do so at any time on the day of your visit—or up to 30 days after that visit. For additional questions, please stop by the front desk or reach out to us via email at membership@omsi.edu.

Can I purchase an OMSI membership as a gift for someone else?

Yes! An OMSI membership is the gift of a scientific journey and makes a great present for any occasion. When you purchase a gift membership, you will receive a gift voucher that can be given to the recipient. The membership will start once that gift voucher has been redeemed.

Are memberships refundable?

No, all OMSI membership sales are final. There are no refunds on OMSI memberships or gift memberships.

How old can children be on the membership? Do I have to list their names?

Children can be between the ages of 3 and 17 years of age, and they do not have to be named on the membership. Visitors aged 2 and under receive free admission.

Can I change the name of the adults on the membership?

You have the opportunity to change the names on your membership during the annual renewal process. However, if you need to change a name on your membership before then, we can help you do so. Please contact us at 503.797.4000 or concierge@omsi.edu.

Do I need a physical membership card to visit OMSI?

All of our memberships are now digital! Bring your photo ID and check in at the front desk.

Why do I need to present a photo ID?

OMSI memberships are non-transferrable. All members are asked to present a form of photo ID to ensure the membership is being used by the member, and not someone else.

Can a guest use my membership without being named on the membership? What if a grandparent/caretaker/family friend wants to take my children to OMSI?

Guests must come accompanied by one of the named adults on the membership. Named members must present a photo ID at check-in. If there's an ongoing caregiver that you would like to add to the membership, please contact us at 503.797.4000 or concierge@omsi.edu.

What if I have additional guests with me who are not covered by my membership level?

Guests not covered by your membership level will need to purchase adult, senior, or youth tickets at the regular price. Your entire party may accompany you through the member check-in line and pay for their tickets with you.

As an OMSI member, what other discounts am I eligible for?

Our Members receive discounts on special exhibits; Theater, Planetarium, and Submarine tickets; 15% off OMSI After Dark tickets; 10% off Summer Camps & Classes; 15% off special events; and a 10% discount in the OMSI Science Store, Theory Restaurant, and Empirical Café. See one of our staff members for further details. Note that some restrictions may apply.

Is an OMSI membership tax-deductible?

Memberships are non-refundable and may be tax deductible depending on the amount. Please consult your tax advisor for details.

How do I use the submarine or theater vouchers that came with my membership?

You can redeem submarine or theater vouchers online or at the front desk during your visit. You may call OMSI's concierge line at 503.797.4000 to reserve tickets for future dates. Vouchers are one-time use passes, and do not roll over year to year.

What counts as a Planetarium matinee?

Planetarium matinees are shows starting between 11am and 4:30pm. Planetarium tickets can be purchased and redeemed at the front desk. Evening laser show presentations are not matinees.

Does OMSI offer financial aid for memberships?

OMSI is committed to making science-fueled fun available for all. We offer several admission access programs including Membership Access, Arts for All, and Educator Previews. Please visit oms.edu/admission-access for more information.

Is an OMSI membership reciprocal with other museums?

Yes! OMSI participates in the Association of Science-Technology Centers' (ASTC) Passport Program, which entitles OMSI members to free admission at more than 350 science and technology centers in the U.S. and worldwide. Ensure you have your OMSI membership email to show proof of membership prior to arriving at other museums.

More information about the ASTC Passport Program and reciprocal museums can be found on [ASTC's site](#). Please note: OMSI Members do not receive free admission to The Evergreen Aviation Museum.

I'm logging in to your website for the first time, how do I get access to my member account?

We've implemented an improved ticketing system that makes getting tickets easier! If you are logging in for the first time, you will need to set up your login information and create a new password.

To update your password, please do the following:

- Go to tickets.omsi.edu
- Click "Member Login" in the upper right
- Click "Forgot Password"
- Enter your email address associated with your OMSI membership (typically the address at which you receive OMSI emails)
- Click "Send Reset Link"
- A link to reset your password will be sent to that email address
- Follow the prompts to reset your password
- Your new login and password is now set!

We recommend purchasing tickets online prior to your visit. Upon arrival, you may present the ticket order on your phone and our staff can scan it from there. General admission is always included with an OMSI Membership.

I need to reset my password, how do I do that?

To update your password, please do the following:

- Go to tickets.omsi.edu
- Click "Member Login" in the upper right
- Click "Forgot Password"
- Enter your email address associated with your OMSI membership (typically the address at which you receive OMSI emails)
- Click "Send Reset Link"
- A link to reset your password will be sent to that email address
- Follow the prompts to reset your password
- Your new password is now set!