OREGON MUSEUM OF SCIENCE AND INDUSTRY

Position Title: Submarine Tour Guide Volunteer
Department: Retail
Reports To: Submarine Staff
Unit: Submarine

POSITION SUMMARY: Submarine Tour Guide Volunteers provide tours of the USS Blueback, a diesel-electric submarine of the Barbel class, launched in 1959. It was one of the first subs to have a “teardrop-shaped” hull, and it was the last non-nuclear submarine in the U.S. Navy, decommissioned in 1990. It was brought to OMSI in 1994 and is maintained entirely by volunteers. The Blueback is open for organized tours during daylight hours when OMSI is open.

ESSENTIAL DUTIES AND RESPONSIBILITIES:
• Provide interpretive tours to guests on the USS Blueback submarine.
• Develop a complete and thorough understanding of the USS Blueback and its sub-systems.
• Perform maintenance and administrative tasks as directed.
• Provide quality customer service to visitors, and perform crowd management duties, acting as a ticket-taker, as needed.
• Master all boat safety and emergency procedures.

QUALIFICATIONS:
• Strong public speaking and customer service skills.
• Able to speak clearly and loudly in order to be heard and understood in the environment of the submarine.
• Able to listen and communicate with people of diverse backgrounds and age levels.
• Able to quickly comprehend and master technical systems.
• Navy background and submarine experience highly desirable.
• Foreign language skills helpful.
• Able to maintain a calm, pleasant, and cheerful demeanor in a variety of atmospheres.
• Dependable and punctual.
• Self-directed and willing to take initiative.
• Must present a professional appearance.
• Willing to accept leadership from OMSI staff.
• Willing to follow OMSI policy and procedures supporting OMSI’s commitment to safety and accessibility.

Volunteer Benefits:

For more information, contact Volunteer Engagement at 503.239.7814 or Volunteer@omsi.edu.
Visit our website at www.omsi.edu/volunteer.
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- Training and a lifelong learning experience.
- Admission for the volunteer to the museum’s available exhibits and attractions.
- An OMSI Family Membership upon completion of 50 hours of volunteer service.
- Discounts in the OMSI Science Store and on-site restaurants.
- The opportunity to meet many new people and learn more about OMSI.

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