

OREGON MUSEUM OF SCIENCE AND INDUSTRY

Position Title: Submarine Tour Guide
Reports To: Submarine Supervisor

Department: Retail Operations
Location: OMSI Museum - Water Avenue

POSITION SUMMARY: Submarine Tour Guides provide tours of the USS Blueback, a diesel-electric submarine of the Barbel class, launched in 1959. It was one of the first subs to have a “teardrop-shaped” hull, and it was the last non-nuclear submarine in the U.S. Navy, decommissioned in 1990. It was brought to OMSI in 1994 and is open for organized tours during daylight hours when OMSI is open. Detailed training related to these tours and safety protocols will be provided to volunteers.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Lead interpretive tours with guests on the USS Blueback submarine.
- Develop a complete and thorough understanding of the USS Blueback and its sub-systems.
- Perform maintenance and administrative tasks as needed.
- Provided quality customer service to visitors and perform crowd management duties, acting as a ticket-taker, as needed.
- Master all boat safety and emergency procedures.
- Utilize a 2-way radio to communicate with staff regarding the number of tour guests and arrival times.
- When necessary, encourage parties to adhere to OMSI’s safety protocols, including social distancing and wearing protective face coverings.

QUALIFICATIONS:

- Interest in supporting the USS Blueback or submarine science education.
- Strong communication, public speaking and customer service skills.
- Comfortable speaking to 1-6 tour guests with the use of a microphone.
- Foreign language skills or naval background highly desirable.
- Able to listen to and communicate with people of diverse backgrounds, education levels, and ages.
- Ability to work independently as well as part of a team.
- Able to maintain a calm and cheerful demeanor in a variety of atmospheres.
- Dependable and punctual.
- Must present a professional appearance.
- Willing to follow OMSI rules and procedures, supporting OMSI’s commitment to safety and accessibility.

SCHEDULE AND SUPPORT:

- Shift Times: 10:00 to 1:30 pm or 1:30 to 5:00 pm
 - Shift Dates: 03/01/2021 through 06/01/2021
 - Minimum number of hours: 8 hours per month, 4 hours per shift
 - Minimum age: 18 years
 - Attend the following trainings or classes provided by OMSI:
 - Volunteer Orientation
 - Emergency Protocols
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To apply or learn more, visit our website at www.oms.edu/volunteer or contact Volunteer Engagement at 503.239.7814 or Volunteer@oms.edu

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- COVID-19 Safety training
- Customer Service training
- Role Specific training

VOLUNTEER BENEFITS:

- Training opportunities and a lifelong learning experience.
- Admission for the volunteer to the museum exhibits and attractions based on availability.
- An OMSI Family Membership upon completion of 50 hours of volunteer service.
- Discounts in the OMSI Science Store and on-site restaurants based on availability.
- The opportunity to meet many new people and learn more about OMSI.

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