



Museum Education: Featured Exhibit Hall Summer Internship Position Description

POSITION SUMMARY:

Museum Education interns are in the halls and labs of OMSI where they facilitate hands-on science experiences. Interns inspire museum guests to make amazing connections with science through activities, demonstrations, and informal interactions. Interns assist Museum Education staff in the regular presentation and development of the museum halls and labs.

This position is for the Featured Exhibit Hall and reports to the Featured Hall Assistant Manager. The Featured Exhibit Hall displays national touring exhibits on loan to OMSI for short engagements. These short-term exhibits introduce visitors to a wide range of topics, from music to mummies! Interns primarily facilitate visitor learning experiences through informal interactions, demonstrations, and activities. At the supervisor's discretion, some of the intern's time may be spent on special projects.

This summer, OMSI is hosting *Robot Revolution* in the Featured Exhibit Hall.

EXPERIENCES THE INTERNSHIP WILL PROVIDE:

- Facilitating hands-on robot activities and interactions with a diverse public
- Working in a collaborative environment with paid and unpaid staff of a variety of ages, experiences, and backgrounds
- Gaining confidence in public speaking and communication with a diverse public
- Completion of project work related to current or upcoming Featured Exhibits

KNOWLEDGE/SKILLS/ABILITIES:

What we are looking for:

- Strong communication, customer service, and problem-solving skills
- Self-direction and willingness to take initiative
- Ability to present science process and content in an engaging way to a diverse public
- Professional personal appearance
- Must be dependable, punctual, and willing to commit to a schedule
- Excitement about robots and technology

Training you will receive:

- General informal science education philosophies and pedagogy
- Facilitation best practices, including how to facilitate intergenerational communication, frame questions, gauge and respond to guests' social and educational goals, and cultivate learner-driven investigations
- Culturally responsive facilitation strategies
- Museum safety and emergency response
- *Robot Revolution* specific staff training



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SCHEDULE:

- Your schedule will depend on the needs of the hall, but will be regular and predictable
- Minimum of 16 hours per week for at least 12 weeks
- Since the museum is open 7 days a week in the summer, our preference is for both weekend and weekday availability

LEARNING OUTCOMES:

- Confidence speaking and interacting with a diverse public
- Knowledge of museum processes and procedures
- Recognizing and promoting science process skills
- Fostering learner-driven investigations
- Supporting culturally responsive facilitation techniques
- Identifying benefits and disadvantages of using different types of teaching tools
- Negotiating facilitator and visitor goals for optimal museum experience
- Cultivating reflective facilitation practices

PHOTOS OF THE WORK AREA:

Please see the *Robot Revolution* website (<http://robotrevolution.com/>) to view photos of the exhibit on display at previous museums.