

# OREGON MUSEUM OF SCIENCE AND INDUSTRY

**Position Title:** Featured Exhibit Docent, *Nelson Mandela*

**Department:** Museum Education

**Reports To:** Featured Educators

**Location:** Featured Exhibit Hall

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## **POSITION SUMMARY:**

Volunteers in the Featured Hall share science and history in the context of a regularly changing exhibit. Volunteers facilitate educational demonstrations and activities as well as assist on the exhibit floor with visitor needs and inquiries. Due to the changing nature of the hall, duties may vary considerably between exhibits. Below is a description of volunteer responsibilities for our current exhibit, *Nelson Mandela: The Official Exhibition*, on view at OMSI October 9, 2021 - February 13, 2022.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Welcome and interact with visitors to help them explore and learn from the *Nelson Mandela* exhibit.
- Facilitate the exhibit introductory theater experience, utilizing timed tickets to allow limited seating inside the theater.
- When necessary, encourage parties to adhere to OMSI's safety protocols, including social distancing and wearing protective face coverings.
- Rotate through stations managing specific gallery spaces.
- Facilitate *Nelson Mandela* activities and demonstrations for children and adults. Activities could cover a range of topics including history, culture, personal reflection, and STEAM.
- Assist staff in the development, safety, and maintenance of the hall.

This hall provides an exciting, evolving, and changing environment. Volunteers will experience OMSI and science from an insider's perspective!

## **KNOWLEDGE AND SKILLS:**

- Skillful in facilitating exhibits and explaining scientific and historical information in an age-appropriate manner.
- Strong communication and customer service skills.
- Able to maintain a calm, pleasant, and cheerful demeanor in a variety of atmospheres and crowd levels.
- Able to listen to and communicate with people of diverse backgrounds, education levels, and ages.
- Dependable and punctual.
- Self-directed and willing to take initiative.
- Must present a professional appearance.
- Willing to follow OMSI rules and procedures.

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For more information, contact **Volunteer Engagement**  
at 503.239.7814 or [Volunteer@omsi.edu](mailto:Volunteer@omsi.edu)  
Visit our website at [www.omsi.edu/volunteer](http://www.omsi.edu/volunteer)

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### SCHEDULE AND SUPPORT:

- Minimum number of hours: 4 hours, every other week
- Attend the following trainings or classes:
  - Volunteer Orientation & Emergency Protocols
  - Mandatory Reporter Training
  - Hazardous Communication Training
  - *Nelson Mandela*-specific Exhibit Training

### VOLUNTEER BENEFITS:

- Training, professional development opportunities and a lifelong learning experience.
- Admission for the volunteer to the museum exhibits and attractions based on availability.
- An OMSI Family Membership upon completion of 50 hours of volunteer service.
- Discounts in the OMSI Science Store and on-site restaurants.
- The opportunity to meet new people and learn more about science and OMSI.

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